Muhammad Zeeshan

AI Engineer | AI Automation Developer

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SUMMARY

AI engineer and automation developer with 30+ client projects across voice AI, customer support, and CRM integrations. Built retrieval-augmented generation (RAG) systems and multi-agent workflows, and worked directly with clients from discovery through testing and sign-off.

SKILLS

Applied AI:	LLM applications, RAG, AI agents, structured outputs, OpenAI API, Anthropic Claude API
Voice AI:	Voice agents, Vapi, Telnyx, Deepgram
Automation & Integrations:	n8n, Make, Zapier, REST APIs, webhooks, API authentication, CRM integrations
Programming & Data:	Python, JavaScript, TypeScript, SQL, React, PostgreSQL, pgvector, Supabase, Git

WORK EXPERIENCE

Aug 2025 - Nov 2026
Full-time

AI Automation Developer | GoArrow AI

- Built Sakinah AI as the sole developer. Integrated Vapi voice agents with handoffs and persistent caller context. Recommended Deepgram Nova-3 for multilingual transcription and demoed the system to hospital representatives in Riyadh.
- Cut first SMS response time **from 30+ minutes to under 1 minute**, based on two weeks of lead records. Automated replies and follow-ups for a Canadian auto detailer using Zapier, OrbisX CRM, and OpenPhone.
- Automated invoicing and inventory updates for about 50 Amazon orders a day, saving an estimated **4 to 5 staff hours per day**.
- Led client discovery, mapped sales and support workflows, and reviewed working builds with clients through revisions and sign-off.

Dec 2025 - Jun 2026
Part-time

AI Engineer | Clearway AI

- Built a business audit platform with the CEO and a strategist in about 3 months. After an initial discovery call, voice agents gathered operational details and the app generated a PDF with costs and recommendations.
- Ran Telnyx interviews through n8n, used Claude to extract structured answers into Supabase, and routed missing information to follow-up calls.
- Flagged unsupported cost estimates before report generation. Required transcript excerpts as evidence, validated JSON before database writes, and capped retries on invalid LLM outputs.

SELECTED PROJECTS

Shopify and Gmail Support Agents

Built RAG workflows for 2 Shopify brands. Used OpenAI embeddings and pgvector to retrieve policy answers and draft Gmail replies for staff review.

Disaster Logic

Built React intake and job-tracking screens for a restoration business, connected them to Supabase, and hosted the development build on Vercel.

EDUCATION

Bachelor of Science in Information Technology | Jun 2026

Muhammad Nawaz Shareef University of Agriculture, Multan

CERTIFICATIONS AND TRAINING

- What Is Generative AI? - LinkedIn Learning (2025)
- Ethics in the Age of Generative AI - LinkedIn Learning (2025)
- Streamlining Your Work with Microsoft Copilot - LinkedIn Learning (2025)